
Exhibit C



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San Rafael, CA 94901
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May 1, 2008

«FirstName» «LastName»
«Company»
«Addr1»
«Addr2»
St. Louis, MO 63103
«FCountry»

Re: Divine, Inc. Securities Litigation

Dear «GENDER» «LastName»:

Please find enclosed the Settlement Notice, W-9 Instructions and Proof of Claim and Release for the above referenced litigation. Please note the class period described on page one, specifically its inclusion of persons who purchased or otherwise acquired Divine, Inc. securities on the open market between September 17, 2001 and February 14, 2003. In addition, **the Notice provides that the Exclusion Deadline is June 2, 2008, and that the Claim Filing Deadline is July 9, 2008.**

Please pay particular attention to the "Special Notice to Nominees" on page eight of the Notice. It states that if you hold any divine securities purchased or acquired on the open market between September 17, 2001 and February 14, 2003 as nominee for a beneficial owner, then, within ten (10) days after you receive this Notice, you must either: (1) send a copy of this Notice by first class mail to all such Persons; or (2) provide a list of the names and addresses of such Persons to the Claims Administrator. Please do not make your own copies of the Proof of Claim Form, as copies may not be accepted for processing. Additional copies of the appropriate documents may be requested by contacting us at the above address and/or phone number.

If we conduct the necessary mailing on your behalf, please submit names and addresses either via email to Matt.Markham@Gilardi.com, via CD Rom to the above address or contact Matt Markham at (415) 458-3015 to obtain secure FTP transmission instructions. Mailing labels will be accepted, but you may be requested to provide an additional copy of the address information you send. Do not include any confidential information that should not appear on a mailing label.

The data provided must be in one of the following formats:

- ASCII Fixed Length file
- ASCII Tab Delimited file
- Microsoft Excel spreadsheet

Your request must also specify the case name and Control Total(s) (for example, the total number of name and address records provided) for each file submission. Please refer to the attached file format guidelines to ensure your data is processed without delays.

If you have any questions, please call Matt Markham at (415) 458-3015.

Sincerely,

A handwritten signature in black ink that reads "Dennis A. Gilardi".

Dennis A. Gilardi

EXHIBIT C

ASCII Fixed Length – File Submission Guidelines

In the interest of ensuring the highest degree of data integrity, the preferred file format for all data submission is the ASCII Fixed Length or ASCII Tab Delimited file format, in the following layout.

Please be sure to specify the case name and Control Totals, for example, the total number of accounts provided in all accompanying files.

Field	Length	Starting Position	Ending Position	Type	Description
First Name	30	1	30	Character	Primary account holder first name
Last Name	30	31	60	Character	Primary account holder last name
Name2	30	61	90	Character	Secondary name(s)
Name3	30	91	120	Character	Secondary name(s)
Name4	30	121	150	Character	Secondary name(s)
Address 1	30	151	180	Character	First address line
Address 2	30	181	210	Character	Second address line
City	30	211	240	Character	
State	2	241	242	Character	
Zip Code	5	243	247	Character	
Foreign Province	30	248	277	Character	
Foreign Zip Code	10	278	287	Character	
Foreign Country	30	288	317	Character	
E-mail Address	75	318	392	Character	
CUSIP	15	393	407	Character	CUSIP number of the security traded.

Sample File Screen Shot

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GWD Text Editor - [U:\UT\Data Submission\SampleDataFixedLength.txt]
File Edit Search View Project Macro Tools Plugins Font Options Window Help
SampleDataFixedLength.txt
1 Bob C.....Billy.....c/o Acme Inc.....12
2 Johnny.....Doe.....Doe Family Trust.....c/o Trading Co.....95
3 John.....Smith IRA.....Sam Smith.....Smith Family Trust.....96
4 Mary.....Smith.....Sam Smith.....Smith Family Trust.....15
5
Ln:1 Col:1 0x42:68 Lines:5 Insert DOS

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ASCI Tab-Delimited – File Submission Guidelines

Field	Length	Type	Description
First Name	30	Character	Primary account holder first name
Last Name	30	Character	Primary account holder last name
Name2	30	Character	Secondary name(s)
Name3	30	Character	Secondary name(s)
Name4	30	Character	Secondary name(s)
Address 1	30	Character	First address line
Address 2	30	Character	Second address line
City	30	Character	
State	2	Character	
Zip Code	5	Character	
Foreign Province	30	Character	
Foreign Zip Code	10	Character	
Foreign Country	30	Character	
E-mail Address	75	Character	
CUSIP	15	Character	CUSIP number of the security traded.

Sample File Screen Shot

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GWD Text Editor - [U:\UT\Data Submission\SampleData\ASCIITabDelimited.txt]
File Edit Search View Project Macro Tools Plugins Font Options Window Help
SampleDataASC
Ln 1 Col 1 0x46,70 Lines 6 Insert DOS
1 FirstName» LastName» Name2» Name3» Name4» Address1» Address2» City» State» Zip» ForeignProvince»ForeignZipCode» ForeignCountry»
2 Bob» C» Billy» c/o·Acme·Inc» » 1234·Main·Street» » San·Francisco» Ca» 91234» » » bbilly@xyz.com»
3 Johnny» Doe» Doe·Family·Trust» c/o·Trading·Co» » 999·Front·Street» Suite·500» San·Jose» Ca» 94321» » »
4 John» Smith·IRA» » » 9876·Main·Blvd.» Edmonton» » » Alberta»T6R·2J7·Canada» jsmith@xyz.com» 26016Q10
5 Mary» Smith» Sam·Smith» Smith·Family·Trust» » 158·Sternstrasse» » Hamburg» » » 22609» Germany»mssmith
6 1

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Microsoft Excel - File Submission Guidelines

Please only use Microsoft Excel file format if submitting data in ASCII Fixed Length or ASCII Tab Delimited file formats is not feasible. However, if your data exceeds 65,536 rows (the maximum Excel page limit), then an ASCII Fixed Length or ASCII tab delimited file is required.

Please be sure to specify the case name and Control Totals, for example, the total number of accounts provided in all accompanying files.

Field	Cell Format	Maximum Length	Description
First Name	Text	30	Primary account holder first name
Last Name	Text	30	Primary account holder last name
Name2	Text	30	Secondary name(s)
Name3	Text	30	Secondary name(s)
Name4	Text	30	Secondary name(s)
Address 1	Text	30	First address line
Address 2	Text	30	Second address line
City	Text	30	
State	Text	2	
Zip Code	Text	5	
Foreign Province	Text	30	
Foreign Zip Code	Text	10	
Foreign Country	Text	30	
E-mail Address	Text	75	
CUSIP	Text	15	CUSIP number of the security traded.

Sample File Screen Shot

